

TOPIC
N°11

LEARNING FROM PROJECT EXPERIENCE

Guiding questions: You're at the end of the project and you've faced many data responsibility challenges and overcome them as best you could. What do you need to do to ensure that your organization learns from your project?



DO'S

- Openly acknowledge difficulties
- Include community feedback and recommendations in the process
- Use inclusive and accessible language in project evaluation
- Document all failures and analyze them to find the root causes
- Document the best practices and solutions we have found to overcome these difficulties
- Check whether the difficulty is due to standard operating procedures (SOPs) that do not correspond to the context, and update them accordingly
- Train staff in new or updated SOPs



DON'TS

- Minimize or conceal the problems encountered
- Document lessons learned without sharing them
- Don't implement changes based on lessons learned
- Include a lessons-learned action plan without tracking its progress
- Don't inform decision-makers to take action